



Uninstall Tablet Hybrid Client

There are two methods to uninstall Tablet Hybrid Client software.

Method A.

Doesn't need to uninstall SQL Server. But does drop the database.

1. Start an Admin command prompt.
2. Navigate to "C:\Program Files (x86)\Maintenance Connection\Tablet Hybrid\upgradeService\
 - a. On 32bit: "C:\Program Files\Maintenance Connection\Tablet Hybrid\upgradeService\
 3. Run "mcTabletHybridAgent.exe /u"
 4. An uninstalled message box should appear.
 5. Close the admin command prompt (important, if you forget the next step will give an error).
 6. Delete everything from and including the "Maintenance Connection" directory
 - a. approve User account control
 7. Drop the databases attached to the local SQL instance MCTABLET (important, the next step will give an error if skipped)
 - a. Download Uninstall Database script from
<http://files.maintenanceconnection.ca/tabletHybrid/scripts/uninstallDatabase.zip>
Or
You can use below if your server does not allow zip files to be downloaded.
<http://files.maintenanceconnection.ca/tabletHybrid/scripts/uninstallDatabase.txt>
 - b. Extract uninstallDatabase.zip and run the batch file (it will connect to the server and dereference the databases)
 8. Delete all data in: "C:\ProgramData\Maintenance Connection"
 - a. approve User account control

Method B.

For a 100% uninstall (don't bother if just removing to perform a re-install)

1. Uninstall SQL Server 2008 R2.
2. If not otherwise used uninstall .NET 4.0
3. Reboot
4. Start an Admin command prompt
5. Navigate to "C:\Program Files (x86)\Maintenance Connection\Tablet Hybrid\upgradeService\
 6. Run "mcTabletHybridAgent.exe /u"
 7. An uninstalled message box should appear.
 8. Close the admin command prompt.
 9. Delete everything from the "Maintenance Connection" directory down.



10. Drop the databases attached to the local SQL instance MCTABLET
 - a. Easiest way is to uninstall SQL 2008 R2
 - b. Second way is to install Management Studio 2008 R2 Express (if this is the way you are going there is also a registry fix that is required to make it install)
11. Delete all data in: "C:\ProgramData\Maintenance Connection"
12. If you uninstalled SQL 2008 R2, reboot
13. You can uninstall .NET 4 if you wish, not required.