

# ACTIVE DIRECTORY PRE-INSTALLATION CHECKLIST

## PRE-INSTALL STEPS

Thank you for purchasing the Active Directory Integration Module for Maintenance Connection. To expedite your install, and make the process easier, we have put together a list of items that need to be accomplished before an install can take place. Should you have any questions about this list, please contact your Account Manager and we will gladly assist you.

- 1) Please download the Active Directory Integration Module installation file. A download link or install CD will be provided by your Account Manager.

This file will need to be on the Web Server to install the application.

- 2) Please ensure that the Web Server has been properly configured and is able to access Active Directory.

The Web Server must be fully domain joined and have a consistent connection to Active Directory. Anonymous access to Maintenance Connection will be disabled once installation is complete.

- 3) Please ensure you have fully reviewed the checklist and filled out responses where appropriate.

If you have any questions regarding the checklist please contact your Account Manager and we will gladly assist you.

With these steps completed and the information gathered in the checklist, your installation will take less time and there will be fewer chances of issues arising. Once again, thank you for your purchase the Active Directory Integration Module for Maintenance Connection, and if you have any questions, please contact your Account Manager and we will clear up any issues.

Thank you,  
Technical Services

**CHECKLIST**

PRE-INSTALL QUESTIONS	ANSWERS
Is the Maintenance Connection Active Directory Install File downloaded to the Web Server?	
LDAP Path? (Can be in the form of LDAP:// or GC://)	
Does Active Directory require authentication to access the users list?	
If above is Yes, a user ID & password	
The SQL Server Path	
The connection key for the MC Database (ex. SERVICE)	
The SQL Server user ID & password	

LDAP CONFIGURATION SETTINGS (OPTIONAL)	ANSWERS
LDAP Field containing Username [sAMAccountName]	
LDAP Field containing First Name [givenName]	
LDAP Field containing Last Name [sn]	
LDAP Field containing E-mail Address [mail]	
LDAP Field containing Work Phone (optional)?	
LDAP Field containing Repair Center (optional)?	
LDAP Field containing Craft (optional)?	

DEFAULT VALUES	ANSWERS
Default e-mail address for users?	
Default Repair Center?	
Default Craft?	

ROLE MAPPINGS	ANSWERS
Are the default Access Groups (Admin, Tech, Requestor) going to be used?	
If No, please list the Access Groups and the role within AD that will map to it?	
What AD role contains all the MC Requestors?	
What AD role contains all the MC Administrators?	
What AD role contains all the MC Technicians?	

CONFIGURATION	ANSWERS
Should users be auto-approved into MC?	
If No, which Access Groups should be auto-approved?	